

GREENHOUSE COVERS WARRANTY

1- Durability warranty: MASTERPAK Greenhouse covers are guaranteed to last their expected lifetime based on below table:

Lifetime	Usage period	Installation
9 months	1 winter	September / October
12 months	1 winter & 1 summer	Any time
21 months	2 winters & 1 summer	September / October
24 months	2 winters & 2 summers	Any time
33 months	3 winters & 2 summers	September / October
36 months	3 winters & 3 summers	Any time

2-The warranty covers greenhouse films against embrittlement and deterioration due to the action of Ultraviolet (UV) light rays of the sun.

3-This Warranty takes effect from the purchasing date (Distributor invoice) at the condition that the invoice date do not exceed 4 months from the original purchasing date from MASTERPAK.

As for the direct sales from MASTERPAK, the Warranty takes effect from the invoicing date for the life time of the usage period of the laying.

4-This Warranty will not enter into consideration unless the preparation for the laying and the protection of the film were handled as restricted in the "**Code of Usage**".

5-As it is specifically set out herein, MASTERPAK shall have no liability (however arising) in relation to any loss suffered by the Buyer or any third party arising from the supply of the laying (however caused).

6-Employees of MASTERPAK are not authorized to make verbal representations as to the quality or fitness for any particular purpose of the greenhouse covers. If a representation is made or an opinion expressed verbally which materially affects the Buyer's decision to place an order for any products the Buyer should ensure that such details are confirmed in writing by a duly authorized officer or employee of MASTERPAK so as to form a part of the warranty. Otherwise no liability can be accepted.

7-If loss, damage or deterioration is caused by MASTERPAK negligence; MASTERPAK's liability shall be limited to the invoice value of the greenhouse covers.

8-Under no circumstances will MASTERPAK's warranty be applicable when alterations or repairs are made by the Buyer without MASTERPAK's consent.

9-Warranty Exclusions: The warranty does not cover, under any circumstances, damage caused by incorrect storage and laying condition, uncontrolled use of crop protection and fumigation products as well as unusual meteorological conditions. Please refer to the recommended "**Code of Usage**" for optimum film performance.

10-Compensation Rules: In the event of premature film deterioration and in case claim is covered by the warranty, the responsibility of MASTERPAK will only be calculated on the basis of the remaining period of the guaranteed lifetime, to the exclusion of any other compensation such as assembly cost, crop loss, and others. MASTERPAK compensation is restricted solely to film replacement.

GREENHOUSE COVERS - CODE OF USAGE

Preparing for the Laying:

- Prepare the structure by removing any sharp object that could damage the film during installation or use. Metal greenhouse frame should be galvanized class "C", exempt from corrosion. Wooden greenhouse frame must be planed and sandpapered.
- Paint metal greenhouse frames in touch with the film with white water-based paint. Be certain that all painted surfaces are thoroughly dry before installing the coverings. In case clips are used, they must be rust-proof and painted.
- To avoid overheating and rust damage, use white plastified wires or plastic wires. In both cases, the plastic used should not be PVC based.
- Metallic structure should be designed according to "AFNOR NF EN 13031-1".

Laying the Film:

- The film should be laid during soft weather (15 °C to 25 °C), preferably mornings or afternoons.
- Films should be stretched enough to avoid any untimely movement against the structures. Avoid over stretching.
- The film should be dug in at 25 cm from the greenhouse frame.
- When cross cladding, overlapping of the films must be in the opposite way of the dominant wind direction.
- Install the film the right way up for the anti-fog film. Refer to the mark on the film.

Protecting the Film:

- Avoid rust during all the film usage period.
- Use caution and avoid direct vaporization on the film of any organic solvent, herbicide, pesticide, fungicide or fumigant.
- Chemical residues in film should not exceed the below values:

Pesticides residues per lifetime	Low Pesticides Film Resistance			High Pesticides Film Resistance		
	1 Year	2 Years	3 Years	1 Year	2 Years	3 Years
Sulfur (ppm)	<300	<600	<1000	<1000	<2000	<3000
Chlorine (ppm)	<50	<100	<150	<100	<200	<300
Iron (ppm)	<50	<100	<100	<50	<100	<100

- The tunnel must always be ventilated to prevent the film from overheating.
- The film should be regularly re-tightened in order to avoid fluttering and water bags.
- When stored, film should be kept in its original packaging in a room at a moderate temperature away from direct sunlight, humidity and chemicals.